

Vacancy: Team Member

Location: Treguddick, PL15 7JN

Hours: Variable, ranging from 16-40 hours per week (permanent and casual roles available)

Pay rate: From £10 per hour, plus tips

Start date: Immediately

The role

Simply put, you'll be the face of the UK's most innovative distillery, and the South West's most exciting new food & drink attraction. We make the finest spirits in the land, and so we aim to offer our guests the best hospitality to match. You'll ensure a superb customer experience across multiple areas: whether assisting customers in our shop or serving up food and drink in our café and bar. There are opportunities to work in other areas, including tours and tastings, which will become available as the role develops.

Our visitor centre, shop and café is open from 10:30am-5pm, seven days a week, throughout the year.

Responsibilities

- Waiting tables in the restaurant (table service)
- Knowledge of menu items, specials, and drink pairing suggestions
- Making drinks, including coffees and basic cocktails
- Kitchen support, including basic food preparation and washing dishes
- Assisting with occasional daytime and evening events
- Assisting customers with shop purchases, via product knowledge and sampling
- Taking orders and payments in the restaurant and shop
- Ensuring customer environments are clean, well stocked and well presented
- Adhering to all food hygiene regulations and internal procedures

Skills required

- Must enjoy making people happy
- Enthusiastic about customer service excellence
- Working as part of a team
- A passion for fine food and drink
- Flexibility to work days, evening, weekends and holidays
- Own transport due to the location

Previous experience with catering, retail, or bar work is desirable, but full training will be provided for the right candidate, provided you are willing to learn. You don't need to be an expert in luxury spirits already: just the right skills and attitude to become one.

Please note that we are looking for team members that can multitask, however there will be certain positions that will be concentrated within the restaurant/bar and shop.

Why work with us?

- Be a part of one of the UK's most exciting new foodie experiences
- Full training provided in all required areas
- A generous staff discount on all retail purchases
- Regular sampling and taste testing of new products, batches and dishes
- A share of tips received from the café and bar (in addition to wages)
- Annual pay reviews
- Uniform
- 28 days holiday (including bank holidays) pro rata
- Pension
- Personal development opportunities

Who are we?

At English Spirit, we believe that good food and drink are some of life's greatest pleasures, and that good spirits are a form of cuisine in their own right. That's why we're on a mission to make the best spirits money can buy: using great ingredients and ten years of distilling experience to create spirits of a brand new quality standard. We believe making a great spirit is like making a great meal: you need great ingredients, a great recipe and a great chef. Our distillery is our liquid kitchen, and our philosophy is to make alcohol not just for getting drunk, but to be savoured for its unique flavour.

Since 2011, we've been distilling the UK's widest variety of spirits & liqueurs, including vodkas, gins, rums, brandies, single malts, liqueurs and much more. The aim of our Master Distiller Dr John Walters is to make the best spirits in the land Innovation is what we do; we were the first to distil rum in the UK; and now we want to be the first to bring together good spirits and good food in a way never seen before.

In the latest chapter of our adventure, we have built a brand new distillery and visitor experience at Treguddick, in Cornwall. As well as producing world class spirits, this is home to a café, bar, shop, tours, and even geodesic domes to grow our ingredients on site. We serve great food and drinks in our café, and we even combine our award-winning spirits with food to create an entirely new type of tasty cuisine. A cathedral to spirits and fine flavours, with the aim of becoming a crown jewel in the South West's lively food and drink scene.

From the spirits we distil, to the experiences we provide for our guests, we aim to be the best in everything we do: and that's where you come in.

Application details

• Please note that the distillery is accessible by car only: own transport is essential.

Applicants are welcome to request more information or submit applications directly to Esther Stansbury, via esther.stansbury@englishspiritdistillery.com. Please include a CV with your application, along with a cover letter outlining your interest in the role.